

NUsport Code of Conduct

Member, Participant and Guest



NUSPORT

A. Purpose

1. NUsport is committed to providing a safe, respectful and inclusive environment for all NUsport Members, Participants or Guests.
2. This Code of Conduct (the “Code”) outlines the expected standards of behaviour for all NUsport Members, Participants or Guests when participating in any NUsport activity, program, service, or when using NUsport facilities.
3. The Code aims to promote fairness, safety, accountability, and positive engagement across all NUsport operations.

B. Scope

4. This Code applies to all NUsport Members, Participants and Guests, including casual users, program participants, spectators, and anyone representing NUsport in any capacity:
 - a. within NUsport facilities;
 - b. during NUsport programs, competitions and events;
 - c. when communicating with Staff or Members, Participants, Students and Guests (in person or online); or
 - d. when representing NUsport externally.
5. “Guest” means an external person or business representative visiting a NUsport facility including but not limited to contractors, franchisees, members of the community, Spectator and volunteers.
6. “Member” means a member of NUsport.
7. “Participant” means a person who is actively taking part in a NUsport program, activity or event, and who is registered or enrolled to participate in that activity.
8. “Staff” means a person who at the relevant time was employed by NUsport.
9. “Student” means a person formally enrolled in a course or active in a program offered by the University of Newcastle.

C. Acknowledgement

10. All Members, Participants and Guests agree to abide by this Code of Conduct as a condition of membership, program attendance, facility use, or entry.

D. Staff, Member, Participant and Guest Obligations

11. Members, Participants and Guests must:

Respectful Behaviour

- a. treat others with courtesy and respect;
- b. avoid behaviour that is abusive, hostile, threatening, aggressive, intimidating, harassing, or discriminatory;

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- c. respect cultural, personal, and social differences;
- d. respect the property of others;
- e. show sportsmanship, fairness, and integrity at all times;

Safety and Facility Use

- a. follow all safety instructions provided by Staff;
- b. use equipment appropriately and safely;
- c. immediately report hazards, unsafe conditions, or incidents to staff;
- d. not engage in behaviour that risks harm to self or others, or damage to property or facilities;
- e. respect all facility rules, signage, and directions;
- f. uphold NUSport Terms and Conditions;

Integrity and Fair Play

- a. engage honestly and ethically in all activities and interactions;
- b. not cheat, manipulate results or behave in ways that undermine fairness;
- c. avoid any behaviour that brings NUSport or its reputation into disrepute;

Digital, Social Media and Communication Conduct

- a. Communicate respectfully through all digital channels;
- b. Avoid posting or sharing offensive, defamatory or harmful content relating to NUSport, Staff, Members and Participants or Guests;
- c. Not record or photograph others without proper consent;

Child Safety and Protection

- a. act in accordance with NUSport's Child Safety and Wellbeing policies; and
- b. report any concerns regarding the safety or welfare of children immediately to NUSport's Child Safety Officer, Senior Manager, People & Operation; Lori.Parish1@newcastle.edu.au.

E. Expectations in Programs, Classes and Events

12. Members, Participants and Guests must:

- a. arrive on time and follow instructor or coach guidance;
- b. participate in a manner that supports a positive environment;
- c. allow others to enjoy the space without disruption;
- d. use facilities for their intended purpose only; and
- e. wear appropriate attire and footwear for the activity.

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F. Breaches of the Code of Conduct

13. Failure to comply with this Code may lead to a complaint under clause 2(a) of the Complaint Management Policy, which may result in action including, but not limited to:
- verbal warning;
 - written warning;
 - temporary suspension;
 - removal from facility or program;
 - cancellation of membership; and
 - referral to external authorities where required.

Related Documents

- [NUsport Terms and Conditions](#)
- [NUsport Complaint Management Policy](#)
- [NUsport Complaint Management Procedure](#).

About this Document

Approval Authority	Chief Executive Officer
Policy Owner	Senior Manager, People & Operations
Enquiry Person	Director Customer Engagement
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